



Electronic Disclosure and Consent

Optivon permits you to fill out and sign certain forms using its web site and electronic forms, such as Sales Orders. This E-Sign Disclosure and Consent describes Optivon's process so that you can decide whether you wish to continue with your request through our web site or Sales Order. Please read this page carefully and print a copy of this page for your records.

Electronic Signature and Electronic Delivery of Disclosures and Notices

By clicking in the box marked "I agree", you consent to use electronic communications, electronic records, and electronic signatures rather than paper documents for the forms provided on this web site or Sales Order. Those forms include

- The Letter of Authorization permitting Optivon to port your local or toll-free number;
- All service and transaction updates regarding the status of the porting process for your local number;
- Responses to communications from you;
- Other documents relating to the porting process;
- Sales Order; and
- All changes and updates to these disclosures, notices, and documents.

You understand that your electronic signature is legally binding, just as if you had signed a paper document.

Paper Signature and Paper Delivery of Disclosures and Notices

If you prefer to use paper signatures, you may instead print a copy of the Letter of Authorization or Service Order, fill it out, and return it to us by mail or by facsimile. You understand that Optivon will not begin to process your request until it receives the signed Letter of Authorization and Sales Order.

You have the right to receive a paper copy of the disclosures, notices, terms and conditions, and other communications described above. There is no cost to receive paper copies of any electronic records. If you wish to receive a paper copy, please send a request with your name, mailing address, daytime telephone number, and the document you wish to receive to one of the following:

- Email: customerservices@optivon.net
 - Phone: (787) 625-2737

Electronic Disclosure and Consent

- Mail: Optivon Attn: Customer Service
PO BOX 11881, San Juan, PR 00922-1881

System Requirements

In order to use electronic signatures and to receive electronic communications, you must have

- a personal computer or other device that can connect to the Internet;
- an e-mail address;
- a web browser;
- software that enables you to receive and view Portable Document Format (PDF) files, such as Adobe Acrobat Reader (available for a free download at <http://get.adobe.com/reader/>)

Withdrawal of Electronic Acceptance of Disclosures and Notices

You may withdraw your consent to receive electronic communications at any time. If you wish to do so, please notify us at the addresses above and provide your name, mailing address, daytime telephone number, and a description of the type of transaction from which you are withdrawing your consent.



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